

Service Animal Act

What is the NL Service Animal Act?

- The Act ensures a person with a service animal has equal access to accommodations, services or facilities.

What is a service animal?

- Any animal trained to work with an individual for reasons relating to a disability. For example:
 - Mobility assistance animals may pick up items dropped on a floor, or push an elevator button; or
 - A seizure response animal warns a person of an impending seizure or provides aid during a seizure.
- The most common service animals are dogs. However monkeys, ferrets, or miniature horses are also trained as service animals.
- It is often apparent that an animal is a service animal, identified by a 'uniform' such as a harness or vest.

Who uses Service Animals?

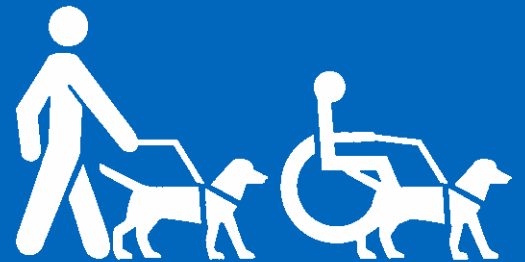
- Service animals work to remove barriers experienced by people with disabilities such as autism, brain injury, epilepsy, mental illness or disability that affects hearing, mobility or vision.
- The owner of the service animal is responsible for maintaining control over the service animal at all times.

Frequently Asked Questions

- Q** What if I have a "No Pets" policy?
- A** Service animals are permitted even if "pets" are not; service animals are not pets.
- Q** What if the animal doesn't look like a service animal?
- A** It is okay to ask for a letter confirming that the person requires a service animal.
- Q** What if someone is severely allergic to the service animal?
- A** Speak to the individuals involved to find a solution that accommodates both parties involved.

NO PETS

**SERVICE ANIMALS
WELCOME**



For more information go to [Service Animal Act](#) or contact the Department of Justice and Public Safety:

E: justice@gov.nl.ca

T: (709) 729-5942

Training is available to learn about service animals and how to provide accessible services.

For general information or training contact the Coalition of Persons with Disabilities-NL at

E: info@codnl.ca

T: (709) 722-7011